



2009 year-end holiday schedule

THANKSGIVING

Tuesday, Nov. 24

- Normal pickup and delivery service for air, international and ground packages. UPS 2nd Day Air[®] packages picked up today will be delivered on Friday, Nov. 27.

Wednesday, Nov. 25

- Normal pickup and delivery service. UPS Next Day Air[®] packages picked up today will be delivered on Friday, Nov. 27. 2nd Day Air packages picked up today will be delivered on Monday, Nov. 30 (except those processed and labeled for delivery on Saturday, Nov. 28).

Thursday, Nov. 26 Thanksgiving Day

- No UPS pickup or delivery service. (UPS Express Critical[®] service is available for urgent packages. Call **1-800-714-8779** or visit upsexpresscritical.com.)

Friday, Nov. 27

- Delivery of UPS air and international packages only.
- No UPS Ground pickups or deliveries today.
- Pickup service provided for air and international shipments if prearranged by Wednesday, Nov. 25. UPS On-Call Pickup[®] service and all UPS Drop Boxes also are available for air and international packages.

Saturday, Nov. 28

- Delivery of UPS Worldwide Express[®], Next Day Air and 2nd Day Air packages processed and labeled for Saturday Delivery.
- Pickup of air and international packages for regular Saturday pickup customers or via UPS On-Call Pickup service.

CHRISTMAS

Wednesday, Dec. 23

- Normal pickup and delivery service for air, international and ground packages. Next Day Air packages picked up today will arrive on Thursday, Dec. 24. 2nd Day Air packages picked up today will arrive on Monday, Dec. 28 (except those processed and labeled for delivery on Saturday, Dec. 26).

Thursday, Dec. 24 Christmas Eve

- Delivery service for air, international and ground packages.
- No UPS Ground pickup service today.
- Pickup service provided for air and international shipments if prearranged by Wednesday, Dec. 23. UPS On-Call Pickup service and all UPS Drop Boxes also are available for air and international packages. (Next Day Air packages picked up today will be delivered on Monday, Dec. 28, except those processed and labeled for delivery on Saturday, Dec. 26. 2nd Day Air packages picked up today will be delivered on Tuesday, Dec. 29.)

Friday, Dec. 25 Christmas

- No UPS pickup or delivery. (UPS Express Critical service is available for urgent packages. Call **1-800-714-8779** or visit upsexpresscritical.com.)

Saturday, Dec. 26

- Delivery of Worldwide Express, Next Day Air and 2nd Day Air packages processed and labeled for Saturday Delivery.
- Pickup of air and international packages for regular Saturday pickup customers or via UPS On-Call Pickup service.

NEW YEAR'S

Wednesday, Dec. 30

- Normal pickup and delivery service for air, international and ground packages. Next Day Air packages picked up today will arrive on Thursday, Dec. 31. 2nd Day Air packages picked up today will be delivered on Monday, Jan. 4 (except those processed and labeled for delivery on Saturday, Jan. 2).

Thursday, Dec. 31 New Year's Eve

- Delivery of air and international packages only.
- No UPS Ground pickups or deliveries today.
- Pickup service provided for air and international packages if prearranged by Wednesday, Dec. 30. UPS On-Call Pickup service and all UPS Drop Boxes also are available for air and international packages.

Friday, Jan. 1, 2010 New Year's Day

- No UPS pickup or delivery. (UPS Express Critical service is available for urgent packages. Call **1-800-714-8779** or visit upsexpresscritical.com.)

Saturday, Jan. 2, 2010

- Delivery of Worldwide Express, Next Day Air and 2nd Day Air packages processed and labeled for Saturday Delivery.
- Pickup of air and international packages for regular Saturday pickup customers or via UPS On-Call Pickup service.

Monday, Jan. 4, 2010

- Normal pickup and delivery service for air, international and ground packages.

References to "UPS air and international packages" in the schedule above include the following UPS service options: UPS Next Day Air[®] Early A.M.[®], UPS Next Day Air[®], UPS Next Day Air Saver[®], UPS 2nd Day Air A.M.[®], UPS 2nd Day Air[®], UPS Worldwide Express Plus[®], UPS Worldwide Express[®], UPS Worldwide Saver[®] and UPS Worldwide Expedited[®].

Time-in-transit notes: On UPS holidays (Nov. 26, Dec. 25 and Jan. 1) there is no movement of any packages tendered to UPS. Also, Nov. 27, Dec. 24 and Dec. 31 are transit days for UPS air and international packages only.

Peak-season guarantees: Commitment times for air and international shipments delivered within the United States and Puerto Rico will be extended by 90 minutes on the following days: Nov. 27, Dec. 18-24 and Dec. 31. International air shipments picked up or delivered in the United States are guaranteed throughout the holiday season. The guarantee for all U.S. air services and UPS 3 Day Select[®] is suspended for shipments picked up on Dec. 21, 22 and 23. The guarantee also is suspended for UPS Ground and UPS Standard packages picked up or scheduled for delivery between Dec. 11 and Dec. 24. For further details, visit ups.com for UPS Tariff/Terms and Conditions.

